# KANTAR BOLDER. The Summit 2019

CANCER

RESEARCH

# Cancer Research UK

Live from Inside Jo Bray Head of Brand and Marketing

# Cancer Research UK

# Our vision is to bring forward the day when all cancers are cured

Cancer Research UK is the world's largest Independent cancer charity dedicated to saving lives through research. We're the only charity to fund research into all 200 types of cancer.

To achieve this bold ambition we need the public support and critically people's donations.



Together we will beat cancer

















# Brand strategy: Build belief that that Cancer will be beaten







My £2 can help



# **Creative strategy**

# Research is saving lives right now

Together we will beat cancer





RESEARCH







🖒 Like

"Sue, my partner, was with me when I was told it was cancer - although we had the camera on us. I couldn't contain my emotion." In June 2018, as part of our Right Now campaign, we filmed David receiving the news that he had or our regist how campaign, we timed bavid receiving the news that he ned prostate cancer. He was given homone injections and a course of radiotherapy, and he'd finished treatment by Christmas, David said, "It was so great to get the treatment completed by Christmas. We had a lovely time with all the family together. I still experience some side effects, but I am slowly getting there now." Research is saving lives right now - donate to help more people survive: http://po.st/PcoSaZ



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# esearch is saving lives right now



Together we will beat cancer



Cancer Research UK is a registered cherity in England and Wales (1089464), Scotland (SC041666) and the Isle of Man (1103). @ Cancer Research UK 2018.



# Media strategy

# Communicating immediacy

- How do we really show that research is working right now, and bring **people closer** to the **reality of cancer** and progress through innovative media that stands out and activates our CRUK Brand?
- The brief was simple. Get the public to believe that, not only will research one day beat cancer, but it's already having a real and tangible effect on treatment and prevention.

# We needed to stop talking and start showing it.







# The process

Bravery takes deep commitment, collaborative working... and time

- The idea was hatched at a joint brainstorm between Cancer Research UK, Anomaly & MediaCom
- A live advert was agreed to be the purest and most **immediate** representation of what CRUK does, bringing research to life in a live filmed surgery.
- The brainstorm took place in March 2016, so the process took 11 months from start to finish, with **deep** collaboration between CRUK, Anomaly, MediaCom, Channel 4, Facebook, Clearcast & Sassy Films











# Anomaly **MEDIACOM**







# CLEARCAST



# So what does 'Communicating Immediacy' look like?

# Live from Inside the Human Body. A Media 1st

# Ad running across paid, owned & earned channels



### Cancer Research UK

(WARNING: this video includes graphic medical content) Earlier today, we showed this part of a colonoscopy live on Channel 4, as well as right here on our Facebook page, to show the removal of bowel polyps from 60-year-old patient, Philip, by Dr Sunil Dolwani. By showing this live, we wanted to highlight that thanks to research, there are many things happening across the UK right now to help prevent, diagnose and treat cancer. We caught up with Philip after the procedure and ... See more



80k Views







### BROADCAST LIVE FROM INSIDE THE HUMAN BODY 18TH JANUARY 15:20

Advertisement: contains graphic medical content







# Driving action from the live advert







.... Page Liked · 17 January 2017 at 23:24 · Edited · ②

286 comments 176 shares 33K views



### NATIONAL COVERAGE

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Channel 4 is broadcasting the first TV advert live from INSIDE

theguardian

Channel-4 to broadcast first TV ad of live

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Live from the bowel: Channel 4 and Cancer Research IIK to benedrast first TV ad from inside the human body

#### A second s 2 00000





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Channel 4 air world's first live TV advert from inside the human body to raise cancer awareness





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### THE MAN TIMES

























### 😵 INDEPENDENT

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Cancer Awareness Advert



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a man having a colonoscopy

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Dr Mark Porter

campaign.

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Colonoscopy to air as first live TV

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### theguardian



Channel 4 to

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Mark Sweetery

beaminh viewers tuning into Channel. a dis Perdamatay afferences might want to look areny to the broadcaster are the first live TV ad showing a surgical percodure being performed mode the human body. Channell 4 and Categor Research 112 have loaned up to at a live colonoscopy in what the two organizations are in a global broadcasting first. The iss-second ad, which will callest incommunity in at an a store during homes show A Place in the Bus, will show an operation to remove have been pulypointpatient Philip Michaerum. Melepurnes, who started getting regu-

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#### **Cancer Research UK 'breaks** down taboo' around cancer with live colonoscopy ad

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# Results

# 15<sup>th</sup> – 18<sup>th</sup> January 2017











## We reached 30 million people - more than half the adult population through Channel 4, social media, and PR.



# Impact



**30% increase** in visits to fundraising pages of Cancer Research UK



**30% increase** in calls to NHS Bowel Cancer helpline



4% uplift in awareness,
5% increase in consideration
to donate and 5% increase
in positive recommendation





KANTAR





# Challenges

# Commitment

It took nearly a year to get off the ground

# Time

Everything needed to align with the live satellite broadcast, ad breaks and surgery timings

# **Risk**

Patient health, surgery, permissions, Clearcast

**Collaboration** Between C4 and FB (exclusivity)

# **Promotion**

Trailing the moment to maximise opportunity and audience and channels









# What would we do differently?

Put aside more money to reactively boost the moment. If you believe in **bravery** it's worth going all in.

Tighter KPIs and more actionable measures needed to prove the **impact**.

CRUK is a **victim of our own success** internal pressure to replicate, to do something else as 'big' or 'first'.











# Thank you!