PICTURE THE FUTURE THE WORLD AUDIENCES

展绘未来 全球受众研究峰会

SUMMIT 2012

KANTAR **MEDIA**

PICTURE THE FUTURE THE WORLD AUDIENCES SUMMIT 2012

THE DIGITAL OLYMPICS

THE BBC'S AUDIENCE RESEARCH STRATEGY FOR LONDON 2012

James Holden

Head of Audiences, BBC

BBC | Marketing & Audiences

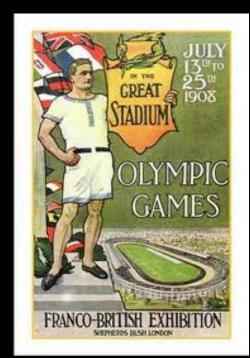






1908 THE FIRST LONDON OLYMPIC GAMES

A DIFFERENT SPORTING ERA



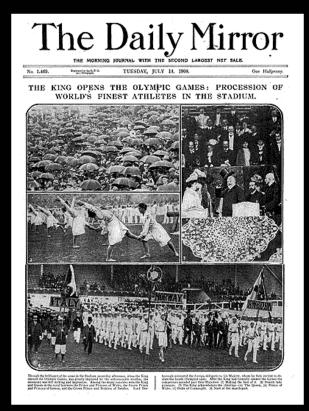
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....AND A VERY DIFFERENT MEDIA ERA

- Newspaper led
- No TV, Radio, Internet, Mobile
- Yet part of the very foundations of the BBC





1948 THE AUSTERITY GAMES







1948 TV COVERAGE IN ITS INFANCY



- Rights cost £1,050
- TV available in London only
- 70 hours of coverage
- 50,000 TV sets
- Radio well provided for



"AND THE GAMES OF THE XXX OLYMPIAD ARE AWARDED TO THE CITY OF LONDON"







2012 ONE AMAZING YEAR (IT'S NOT JUST THE OLYMPICS)

Torch Arrival



Hackney



Opening Ceremony



Olympic Games



May

June

July

August

September

Euros 2012



Diamond Jubilee



Wimbledon



BBC Proms



Paralympic Games

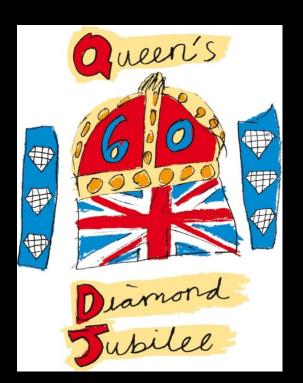




WE'VE JUST ENJOYED 3 BIG DAYS OF DIAMOND JUBILEE

40 MILLION (2/3+ OF THE UK) TUNED IN ON TV ALONE







FOR THE OLYMPICS, THE GAMES' 'LEGACY' WAS KEY TO BID FOR US, IT IS A DIGITAL LEGACY

- 100% digital TV
- 75%+ broadband
- 50%+ smartphones
- 5 million+ tablets



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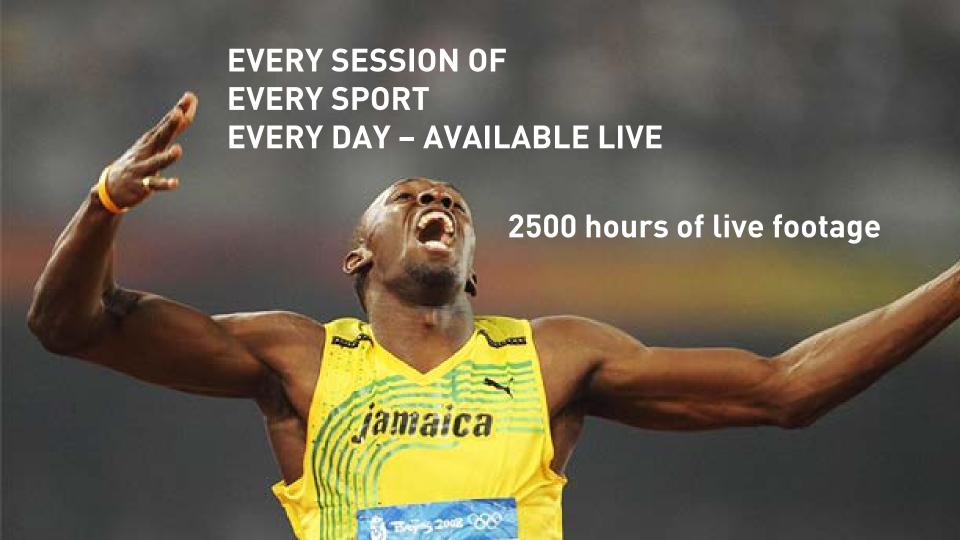
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EVERY SESSION OF EVERY SPORT EVERY DAY – AVAILABLE LIVE

WHICH CREATES A NUMBER OF MEASUREMENT CHALLENGES.....

- TV 24 SD and 24 HD channels
 - Available on Satellite and Cable



SIGNIFICANT BARB (TAM) DEVELOPMENT

BBC Sport app on Internet enabled TV's



IN – HOUSE WEB ANALYTICS DEVELOPMENT

 Radio – dedicated 24 hour Olympics station - 5 Live Olympics Extra



BESPOKE RADIO REPORTING FOR DURATION OF THE GAMES

- Online 2500 hours of coverage
 - New interactive videoplayer online





FURTHER WEB ANALYTICS DEVELOPMENT

FOR A PUBLIC SERVICE BROADCASTER, IT'S NOT JUST ABOUT REACH

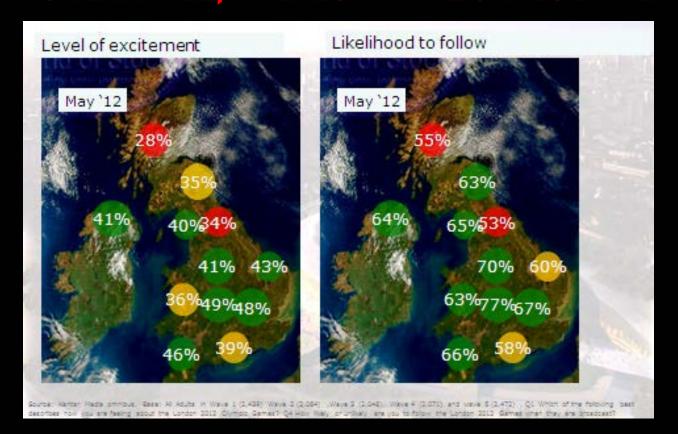
QRV - QUALITY, REACH AND VALUE FOR MONEY



- BBC Corporate Tracker (run by Kantar)
- 2012 Tracker (run by Kantar)
- Social media case study
- Pulse Panel to measure quality
- Radio 1 Academy in Hackney
- School Twinning, 2012 Apprentices



FOR EXAMPLE, INTEREST IN THE GAMES DIFFERS BY REGION



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